

# WASHINGTON STATE HUMAN RIGHTS COMMISSION FACT SHEET

July 1, 2002 - June 30, 2003

## I. OVERVIEW

Under the Washington State law against discrimination (RCW 49.60), the Human Rights Commission is responsible for the acceptance, investigation, determination and negotiated resolution of complaints of discrimination.

## II. STATISTICS

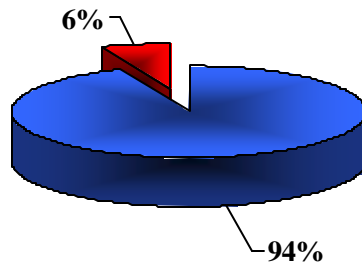
Number of intake calls = 12,580

Total complaints received = 1,066

- Notarized complaints received = 997
- Transfers from EEOC = 69

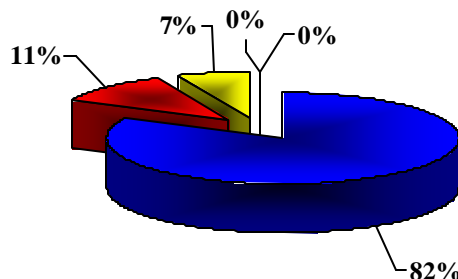
### COMPLAINTS RECEIVED

JULY 1, 2002 - JUNE 30, 2003



■ Notarized Complaints Received - 997 ■ Transfers from EEOC - 69

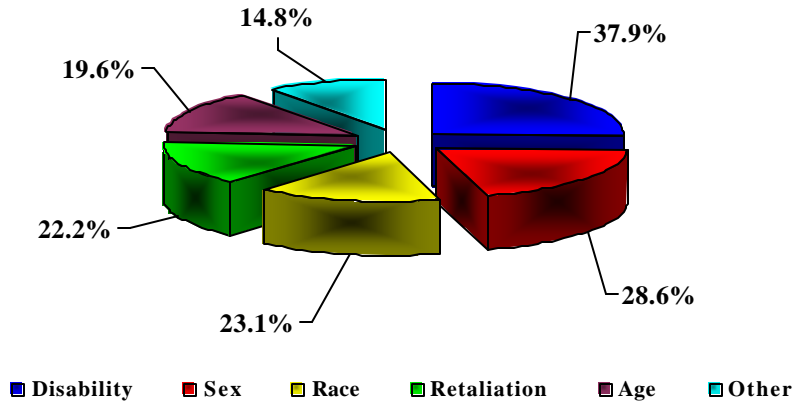
### AREA OF CHARGES



■ Employment - 879 ■ Housing - 115 ■ Public Accommodation - 72  
□ Credit - 0 ■ Insurance - 0

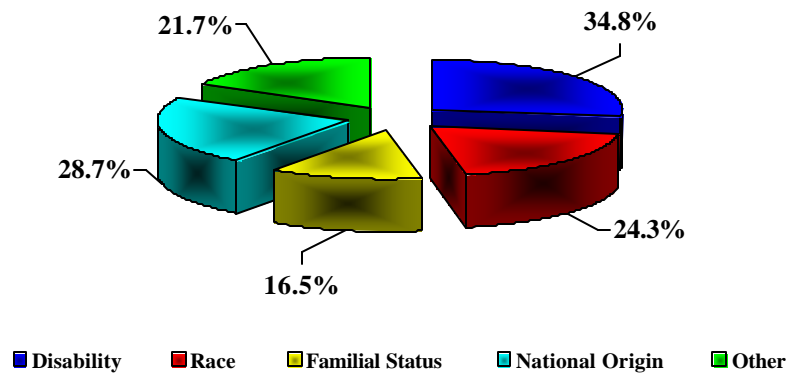
**Employment** – 879 (82.4%): EEOC – 831 (94.5%); Non-EEOC 48 (5.5%)  
Disability – 37.9%, Sex – 28.6%, Race – 23.1%, Retaliation – 22.2%,  
Age – 19.6%, Other – 14.8%

## EMPLOYMENT BY BASIS



**Housing** – 115 (10.8%): HUD – 110 (95.7%); Non-HUD – 5 (4.3%)  
Disability – 34.8%, Race – 24.3%, Familial Status – 16.5%,  
National Origin – 28.7%, Other – 21.7%

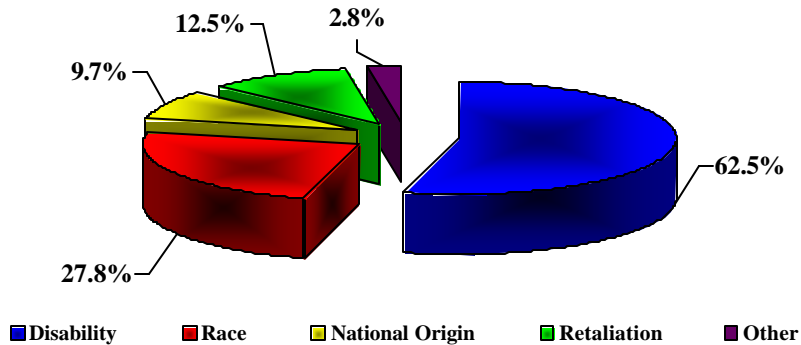
## HOUSING BY BASIS



**Public Accommodation – 72 (6.8%)**

Disability – 62.5%, Race – 27.8%, National Origin – 9.7%, Retaliation – 12.5%,  
Other – 2.8%

## PUBLIC ACCOMMODATION BY BASIS



**Credit – 0 (0%)**

**Insurance – 0 (0%)**

Basis of discrimination in relation to the number of cases filed:  
(Each complaint may include one or more alleged bases of discrimination)

**Age – 173 (16.1%)**

**Religion – 37 (3.5%)**

**Disability – 419 (39.2%)**

**Familial Status – 19 (1.8%)**

**Marital Status – 5 (.5%)**

**National Origin – 127 (12%)**

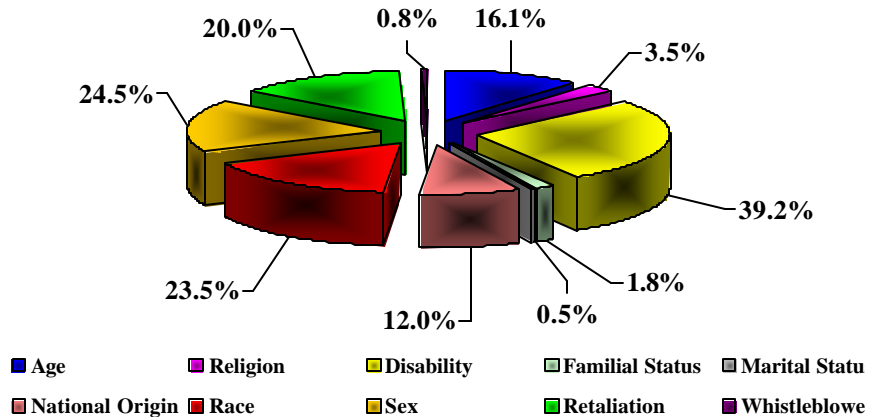
**Race – 251 (23.5%)**

**Sex – 261 (24.5%)**

**Retaliation – 215 (20%)**

**Whistleblower – 9 (.8%)**

## BASIS OF DISCRIMINATION



Average number of FTE investigators – 22

Average caseload per investigator – 34

Average monthly production per investigator – 4

Average case processing time – 8.3 months

### III. CONTRACTS FOR PROCESSING DISCRIMINATION COMPLAINTS

#### U.S. Equal Employment Opportunity Commission

- Employers with 15 or more employees
- EEOC Contract #9/5010/0081 for 851 cases @ \$500.00 each and 24 Intake @ \$50.00 each

#### U.S. Dept of Housing & Urban Development

- Contract # FF210K041004 for 118 cases @ \$1,800.00 each